

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 28th day of November 2019

C. G. No: 30/2019-20/Nellore Circle

Present

Sri. Dr. A. Jagadeesh Chandra Rao

Chairperson

Sri. D. Subba Rao

Member (Technical)

Sri. A. Ramdas

Member (Finance)

Between

Ch.Ashok Kumar Reddy,
Nidimusuli,
Indkuripeta.
Nellore –Dist

Complainant

AND

1.AAO/ERO/Indkuripeta
2.Assistant Executive Engineer/O/Mudivarthypalem
3.Deputy Executive Enigneer/O/Indkuripeta
4.Executive Engineer/O/Nellore Rurals

Respondents

ORDER

1. Complainant filed petition before the forum regarding rectification of defective meter provided to his premises and revising the wrong bill.
2. Respondents No.1 to 4 submitted their joint written submission to the Forum wherein it was stated that the connected load of the complainant was 14 kilowatt and contracted load was only 7.5 HP (5.59 kilowatt). Hence auto generated case was generated for regularization of 8.93 kilowatt for the month of 30.11.2018 for an amount of Rs.16,900/- .. Respondent No.1 had given clarification to the complainant regarding the additional load amount. The complainant released and paid the said amount in the month of 06/2019.

DESPATCHED

DATE

3/12

3. When complainant was contacted over phone on 14.10.2019 at 12:15 PM. by the Forum, he expressed his satisfaction for resolving the grievance.

4. In as much as the grievance of the complainant was resolved by the Respondents, accordingly the case is disposed off.

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh**, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008 within 30 days from the date of receipt of this order.

This order is passed on this, the day of 28th November 2019.

Sd/-
Member (Technical)

Sd/-
Member (Finance)

Sd/-
Chairperson

Forwarded By Order



Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Ncdai Officer(Chief General Manager/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008 within 30 days from the date of receipt of this order

Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.